Information for overseas visitors

As an overseas visitor, you will be required to pay for your treatment unless you have one of the following:

- Valid Medicare card
- Eligibility under the Reciprocal Health Care Agreement (RHCA) with Australia
- Refugee/asylum seeker status

Private health or travel insurance

You will need to contact your insurance provider to check your level of cover and request a written guarantee of payment for the hospital overseas liaison officer. All overseas visitors will need to provide:

- passport and visa
- insurance details
- contact details (address and phone) for both your home country and Australia, including your email address

Have you applied for a permanent residency visa in Australia?

If a permanent residency visa is granted, you are then entitled to Medicare for all family members covered under the residency visa.

Refugees need to have applied for refugee status. A blue Medicare card is given until permanent residency is granted.

General treatment fees

Fees for services rendered as an Overseas Visitor are set and adjusted each year by the Department of Health. Please see below the fees for 2025/26:

• Emergency Department visits:	Charged according to your triage level	• Overnight Inpatient Accommodation:	$3,118.00 per night
• Same day inpatient accommodation:	$3,087.00	• Outpatient service:	$391.00 per attendance

The fees above are only some of the costs associated with treatment. There may be further costs involved depending on the treatment provided. The following services are charged in addition to the above:

- Pharmacy at each outpatient visit
- Radiology, x-rays, MRIs and ultrasounds
- Pathology
- Prosthesis/surgically implanted prosthesis

You will be responsible for payment of all these charges.

Costs of treatment, deposits and guarantees of payment

Upon admission, the hospital can only provide an estimate of the charges.

These may vary depending on the treatment provided. As an overseas visitor, unless covered by RHCA arrangements, the hospital requires either a written guarantee of payment or a full deposit of the estimated charges.

Making a payment

If you wish to make a payment, please contact Hospital Accounts. Payment can be made by:

- EFTPOS/Credit Card
- Cash
- Bank Cheque
- BPay

Overseas visitors with a Reciprocal Health Care Agreement (RHCA)

Overseas visitors holding a valid visa and being a *resident* of a Reciprocal Health Care Agreement (RHCA) country are covered only for ill-health or injury which occurs while you are in Australia and requires necessary treatment before returning to your home country. You will still require travel health insurance and under the RHCA planned treatment, procedures, or operations are not covered.

To receive entitlements under RHCA, you will need to provide evidence of eligibility (your passport and visa) from one of the countries listed below.

We will also require contact details (address and phone) for both your home country and Australia, including your email address.

RHCA countries

- Belgium
- Finland
- Italy
- Malta
- Netherlands
- New Zealand
- Norway
- Republic of Ireland
- Sweden
- Slovenia
- United Kingdom (incl. Northern Ireland)

Periods of RHCA cover vary depending on your country's agreement with Australia. To find out more about your period of cover, please visit https://www.humanservices.gov.au/individuals/services/medicare/reciprocal-health-care-agreements

Interpreter services

A free health care interpreter service is available to you, if you require an interpreter; just ask one of our friendly staff to arrange one for you.

Need Information or assistance?

If you have any enquiries or need assistance, please contact one of our patient liaison officers; phone: 6456 0033 or email: PCH.PatientBilling@health.wa.gov.au

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