

SPEAK UP!

WE ARE HERE TO HELP

SPEAKING UP IS IMPORTANT WHEN YOU ARE UPSET ABOUT SOMETHING THAT HAPPENED DURING YOUR TIME WITH US AT THE CHILD AND ADOLESCENT HEALTH SERVICE.

EXCUSE ME NURSE, ONE OF THE STAFF SAID SOMETHING THAT I DIDN'T LIKE AND IT MADE ME FEEL REALLY UNCOMFORTABLE.

OH, WHAT HAPPENED?

WE CAN TALK ABOUT IT SOME MORE OR IF YOU WOULD LIKE TO TALK TO SOMEONE ELSE NOT ON THE WARD, I CAN TELL YOU ABOUT OUR **CHILD AND FAMILY LIAISON SERVICE**.

I'M NOT SURE. HOW DOES IT WORK?

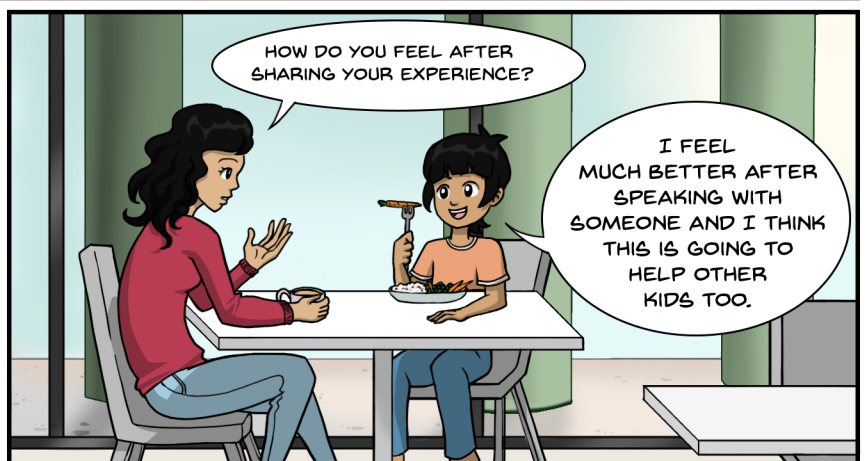
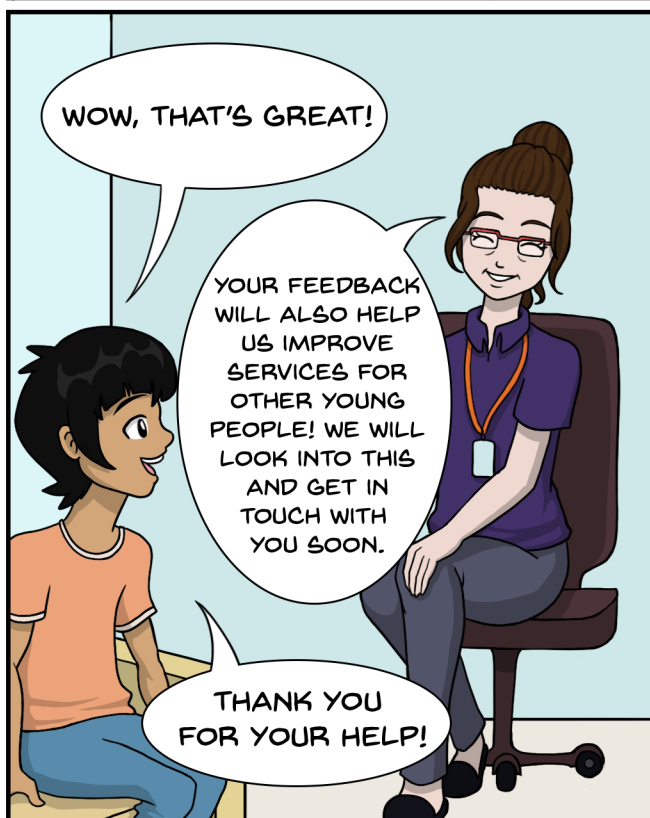
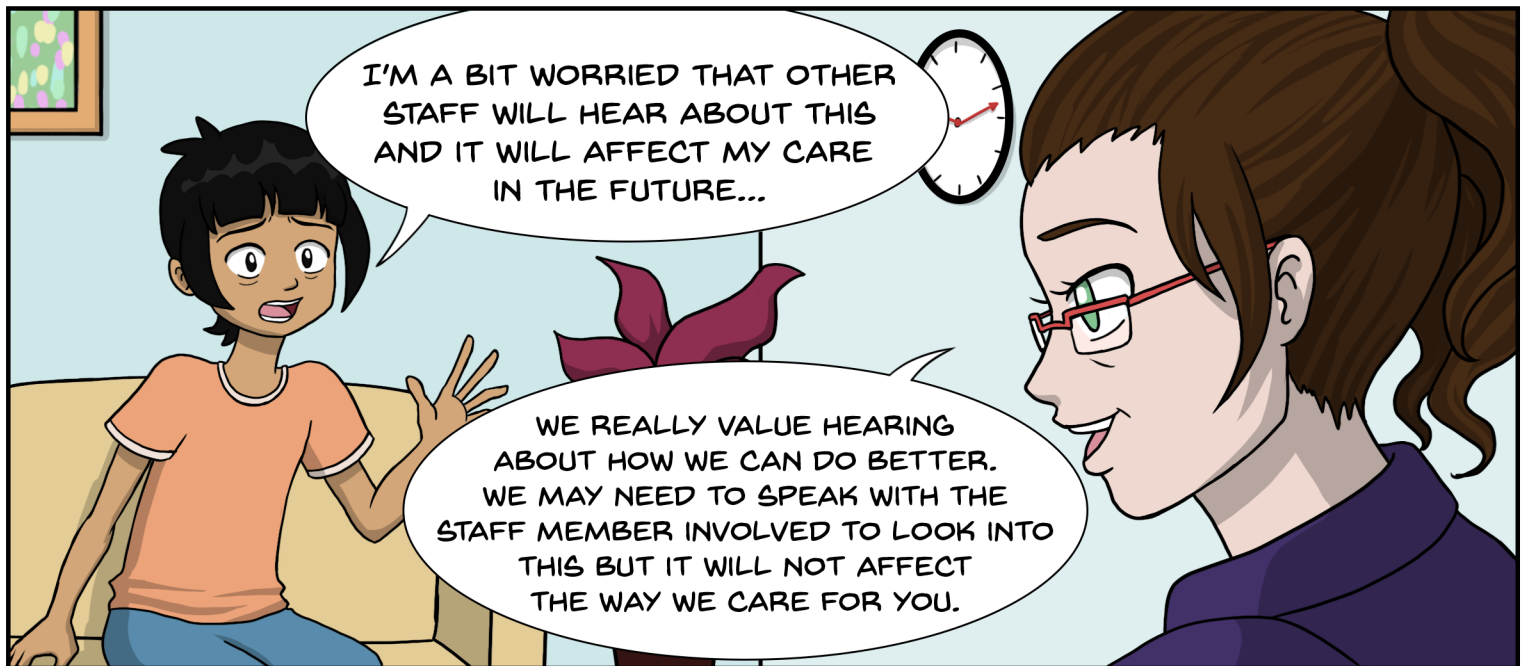
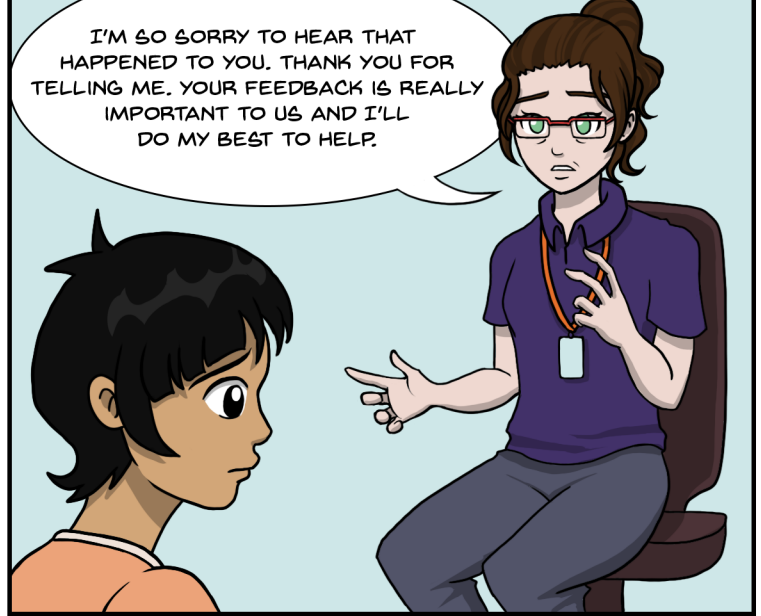
WELL THEY ARE THERE TO HELP PATIENTS OUT WHO HAVE CONCERNS. YOU CAN...
CALL 6456 0032 AND SPEAK TO ONE OF THEIR FRIENDLY LIAISON OFFICERS
OR MEET WITH THEM AT THE RONALD MCDONALD FAMILY ROOM
OR FILL OUT A FEEDBACK FORM.

I THINK I'D LIKE TO SPEAK TO A LIAISON OFFICER ABOUT THIS.

WHEN YOU ARE READY, I CAN SHOW YOU WHERE THEY ARE LOCATED.






TURN OVER PAGE →

NEXT DAY AT PERTH CHILDREN'S HOSPITAL...



CHILD AND FAMILY LIAISON SERVICE

WE ARE HERE TO LISTEN AND HELP!
IF YOU HAVE ANY CONCERNS ABOUT YOUR TIME AT ANY OF OUR SERVICES, YOU CAN:

-  VISIT US IN THE RONALD MCDONALD FAMILY ROOM
-  CALL US ON 6456 0032
-  EMAIL US VIA CAHSFEEDBACK@HEALTH.WA.GOV.AU
-  FILL OUT A HARD COPY FEEDBACK FORM
-  GO ONLINE AND COMPLETE AN ONLINE FORM

